

## MOTIVATION & PASSION



Louis Lim

### MODULE LEADER

**Louis Lim** is both Senior Consultant, LHC and faculty member, EHL. In missions across Europe, Asia, the Middle East, Africa and the Americas, he facilitates seminars, designs training courses and consults for hotels, hotel schools, cruise and airline caterers, hospitals and clubs, in Human Resource Management and Development, F&B, Sales, Customer Care and Communication. He holds a BA in Business Administration and Human Resource Management, Webster University, Geneva, and a Hotel Management Diploma, SHATEC/EHL. In Business Protocol, Louis consults for and trains hoteliers, restaurateurs, private and commercial airline executives and cabin crew, bankers, construction engineers, architects, Swiss ambassadors and their spouses and butlers of royal households and state receptions.

### RECOMMENDED READING

- Baldoni, J. (2005), *Great Motivation Secrets of Great Leaders*, McGraw-Hill, New York, ISBN 0-07-144774-1
- Thomas, K. W. (2002), *Intrinsic Motivation At Work: Building Energy and Commitment*, Berret-Koehler, San Francisco, ISBN 1-57675-087-6

### PRICE

**CHF1,800** (~€1,100)

Prices in Euros (€), as at September 2007, are only an indication; payment will be in Swiss Francs (CHF)

### MODULE DESCRIPTION

Do you believe in job satisfaction? Do you want to motivate your staff? As a manager, do you want satisfied employees? Do you believe in Total Quality Management? If your answers to the above questions are “yes”, come find out why the Module Leader says “no”!

The Module challenges previous perceptions of motivation, problem-solving and decision making and explores what fires passion and drive in us. It will stimulate and tease you and may upset your previously-held beliefs in people management. Do not come expecting a revision of the theories of motivation. Come instead prepared to be challenged—and disturbed—on the what, why, where, who, when and how of motivation and passion. The Module closes with a look at how leadership and management has influenced current practices in motivation and passion and why the global knowledge economy today is so caught up with buzz words like lifewide learning, knowledge management, chaos theory, emotional intelligence and work-life balance.

#### Special feature of the Module

- Seven individual psychometrics for your personal development profiling

### LEARNING OBJECTIVES

By the end of the Module, participants will be able to

#### Knowledge

- Elaborate the dynamics of intrapersonal, interpersonal, group and mass interaction
- Cite business examples of distortions in perception

#### Competencies

- Practise the following paradigms in a series of games and role plays
  - Flexibility vs adaptability
  - Creativity vs innovation
  - Incumbency vs insurgence
  - Control vs trust

#### Mindset

- Elaborate the most precious and illusive intangible asset

### LEARNING METHODOLOGIES

- Pre-module guided reading articles, lecture-discussions, psychometrics, games and role plays

### PARTICIPANTS

Managers and executives in the people industry